

Contents

1. Sustainability Policies

2. 2025 Sustainability and Social Impact Targets

3rd Hotel-Retaj Royale Istanbul

4. Our Human Resources Policy

▣ Our Employment Structure

▣ Special Days & Activities & Trainings

5. Our Sustainability Policy

6. Our Sustainable Management System

▣ Sustainable Management System Team

▣ Practices within the Scope of Sustainable Management System

▣ Sustainability Certification Studies

▣ Practices Regarding Sustainability Reporting System

7. Social Responsibility Projects and Environmental Activities

8. Waste Management

▣ Recyclable Wastes

▣ Hazardous Wastes

SUSTAINABILITY POLICIES

We act according to our sustainability and social impact platform, Environmental Responsibility: Doing Good All Round; Retaj Royale is committed to making a positive and sustainable impact wherever we operate.

With our size and scale, we have a global responsibility and a unique opportunity to be a force for good as we address our world's most pressing social, environmental and economic challenges. Guided by our 2025 Sustainability and Social Impact Goals, as well as the UN Sustainable Development Goals, we are committed to creating positive and sustainable impact wherever we do business.

FEEDING THE WORLD

We believe in making the communities where we operate better places to live, work and visit.

To support the resilience and sustainable development of these communities, we rely on the vitality of children and natural resources.

In addition to investing, we provide help and support, especially in times of need.

- **Children's Vitality**

- **Community Engagement**

- **Disaster relief**

- **Natural Capital Investment**

MAINTAINING RESPONSIBLE OPERATIONS

With our expanding global presence, we have an even greater obligation to operate responsibly.

We strive to reduce our environmental impact, build and operate sustainable hotels and source responsibly, while integrating sustainability into our value chain and mitigating climate-related risks.

- **Minimise Environmental Impacts**

- **Design and Operate Sustainable Hotels**

- **Responsible Source**

STRENGTHEN THROUGH OPPORTUNITY

Unemployment and underemployment, inequality and lack of opportunity are some of the most pressing issues of our time.

We partner with leading non-profit organisations to ensure workplace readiness and access to opportunities for our business with a focus on youth, diverse populations, women, people with disabilities, veterans and refugees, including in our supply chain.

- **Youth**

- **Diversity, Equality and Inclusion**

- **Women**

- **People with disabilities**

- **Veterans**

- **Refugees**

EMBRACE EVERYONE AND ADVANCE HUMAN RIGHTS

- **Human rights**

- **Cultural Understanding**

2. RETAJ ROYALE ISTANBUL HOTEL

Address: 15 Temmuz Mahallesi Cami Yolu Caddesi No:1 Bağcılar / Istanbul

Telephone Number: 0212 464 40 00

Total Number of Rooms: 187

Meeting Areas 8

Our hotel, Retaj Royale Hotel, which has been in service since 2012, is located in Güneşli / Bağcılar region within its uniquely beautiful 5 000 m2 garden.

It is a 5 star hotel consisting of 14 floors. It is an ideal accommodation centre for holiday and business trips with easy access to the city centre, historical and cultural areas. It is a city hotel with a green area, extremely far away from the noise of the city, while being minutes away from city facilities such as airport, hospitals, congress and fairgrounds, shopping malls, show centres, cinemas. It keeps environmental awareness at the highest level with its sustainable tourism activities and zero waste practices and carries out all its activities within the framework of this sustainability.

RETAJ ROYALE HOTEL, with its meeting and ballrooms of different capacities, conference centre, poolside and garden, can successfully host all kinds of organisations.

and keeps guest and employee satisfaction at the highest level.

3. OUR HUMAN RESOURCES POLICY

EQUAL WORK OPPORTUNITY POLICY

In RETAJ ROYALE HOTEL; the provisions of the Labour Law shall apply to recruitment, dismissal, promotion, transfer, training, discipline, wages and social rights, dismissal and other social rights foreseen for the personnel. No discrimination based on race, colour, creed, gender, religion, national origin, age, marital status, health status, sexual preference or other protective discrimination shall be made.

PROMOTION POLICY

As a result of our consistent growth, international guests, increased productivity and environmentally sensitive approach, we have created a demand for professional, creative and highly mobile personnel. The necessary trainings are provided as a workplace in order to train personnel for the future and to increase the success rate.

The important thing for human resources is to train people who are open to development. It is our priority to employ the right person at the right time for the right job, which is our principle. Our Human Resources department is to make training plans according to you and sectoral changes.

Promotion / transfer will be based on your current job performance and management's belief that you are competent and ready to take on more responsibility. Your skills do not meet the needs of the position, your unwillingness to progress and the lack of a suitable position are reasons that may limit your progress at that time.

PERFORMANCE EVALUATION POLICY

We believe that your performance evaluations are a very important part of your career development. It is also essential that you are regularly informed about your performance in the position you hold. Accordingly, you will be subject to a regular performance evaluation once a year for as long as we work together. Your performance evaluation will be kept in your personal file after a face-to-face interview. During your performance evaluation interview, you will also have the opportunity to discuss your career plan, your personal career goals and objectives with your line manager.

EDUCATION POLICY

The constant endeavours of our Training Unit, which is affiliated to our Human Resources Department, is to try to ensure that our team players continuously reach the best under today's fierce competition conditions.

OPEN DOOR POLICY

We continuously encourage our staff to discuss and share any problems with the management.

As a first step, you should share your problem with your supervisor and try to find a solution. If you are not satisfied with the solution offered by your supervisor or if your supervisor is part of your problem, contact your department manager.

If you are not satisfied with the solution offered by your department manager, you should meet with the Human Resources Manager and share the problem that prevents you from working.

You can also consult the Human Resources department at any step of the open door application or share your problem directly and only with the Human Resources department. Please remember that discussing your problems with your colleagues will not bring any benefit to anyone and that it is always more beneficial to follow professional solutions. The most important factor in the regular functioning of an organisation is good communication.

WAGE POLICY

Wage Determination Policy

At RETAJ ROYALE HOTEL, personnel wages are determined by analysing the nature of the work undertaken by the employees, their performance, competencies, training and the results of the wage surveys conducted throughout the year in the hotel sector.

SELECTION AND RECRUITMENT POLICY

Recruitment of personnel at RETAJ ROYALE ISTANBUL, the relevant department manager fills out the Personnel Request Form and delivers it to the Human Resources department

The personnel request form is also approved by the management.

Newly recruited personnel are trained by the Training Manager or Department Managers within the first week of their employment. The Human Resources Manager may also provide training when necessary.

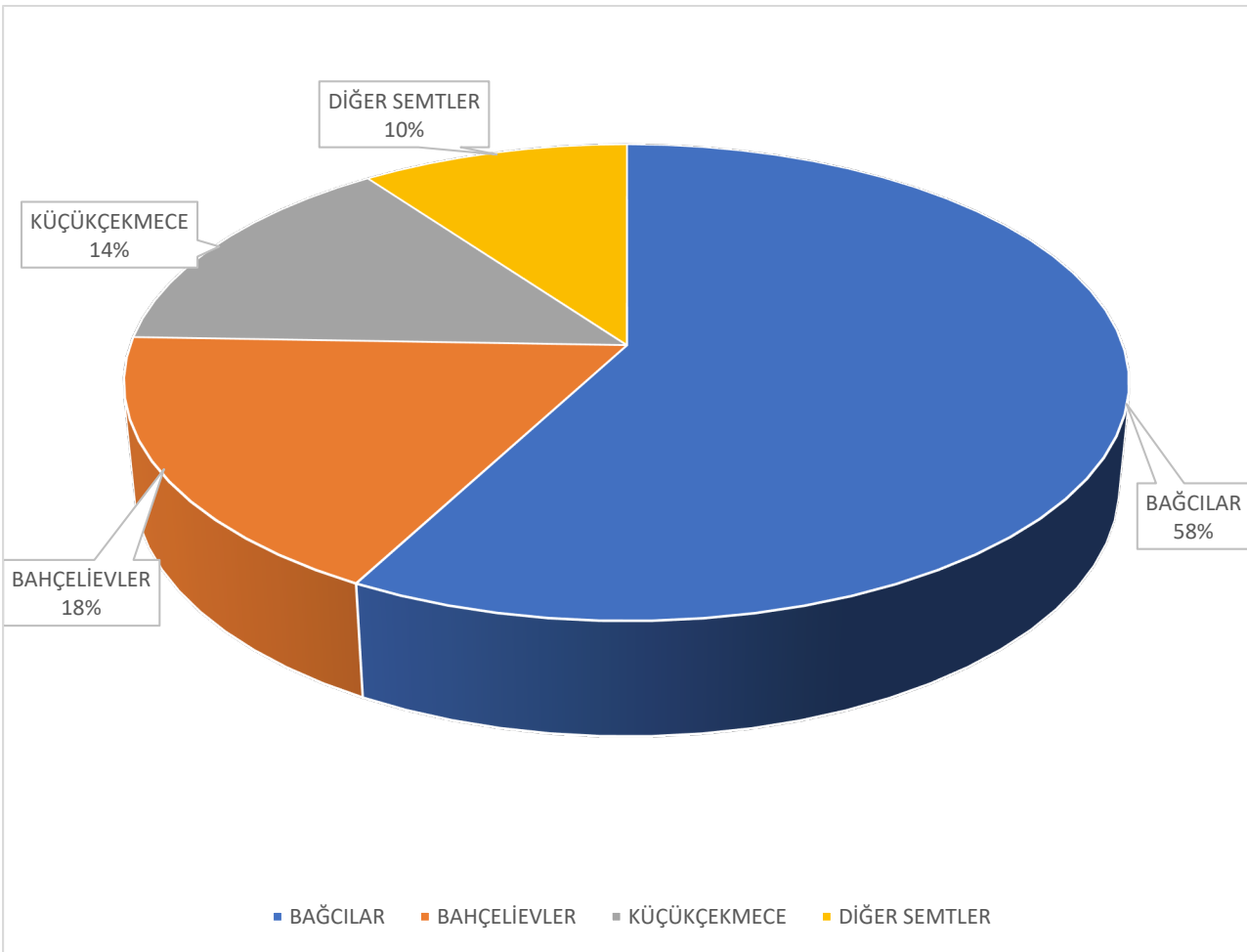
DISCIPLINARY POLICY

The discipline policy at RETAJ ROYALE HOTEL has been created to help us work efficiently as a team and to help us clearly understand what our colleagues and management expect from us. The discipline policy has been prepared in a way to protect and observe the rights of all our employees and at the same time to contribute directly to the success of our company.

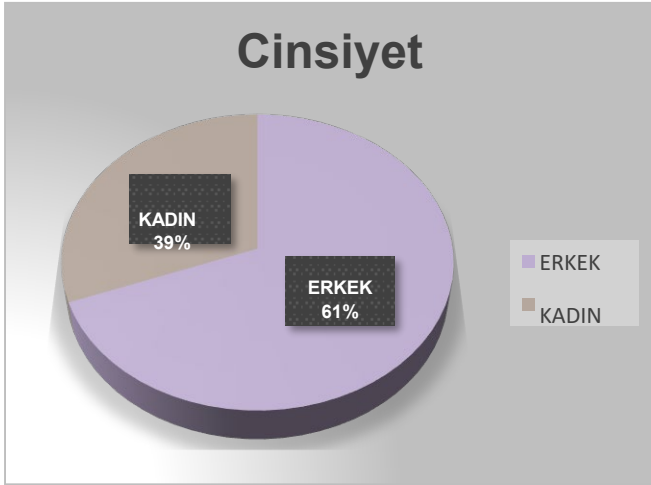
RETAJ ROYALE HOTEL EMPLOYMENT STRUCTURE

Our facility continues its activities by employing 90 permanent staff and 5 interns.

- * We have a staff distribution of 35 women and 55 men.
- * 20 retired personnel continue their working life.
- * 5 of our personnel work in the disabled status
- * Access to my hotel is provided by metro, metrobus and public bus.



RETAJ ROYALE HOTEL EMPLOYMENT STRUCTURE



RETAL ROYALE HOTEL
SPECIAL DAYS & ACTIVITIES

***Birthday Celebrations**

RETAJ ROYALE HOTEL ENVIRONMENTAL TRAININGS

Environmental trainings are provided to our employees in line with annual training programmes. Trainings are carried out internally and externally. With the trainings given periodically by our environmental consultant, it has been ensured that all our employees are aware of the environment.

Chemical trainings are received from our companies to reduce chemical consumption raising awareness of our employees who use chemicals is aimed.

Our environmental consultant regularly provides trainings on energy consumption. With these trainings, our employees are informed about the energy efficiency studies in our facility and guided on how to contribute to these studies.

4. OUR SUSTAINABILITY POLICY & GOALS

- Systematic assessment and management of environmental risks arising from our activities,
- Compliance and follow-up of all applicable legal requirements,
- Continuing activities by prioritising environmental, social, cultural, economic, quality, human rights, health and safety issues
- Control of internal environmental impacts such as electricity, water, natural gas use, paper consumption and CO2 emissions arising from the operational services of the facility and systematic management.
- Financing renewable energy, energy efficiency and environmental investments by developing the facility's products and services from a sustainable hospitality perspective,
- Ensuring that all employees and stakeholders are continuously informed about sustainability issues and actively participate in the processes and sensitising them on these issues
 - Increasing energy efficiency.
- Implementing energy-saving systems without compromising service quality.
- Raising awareness of both tourists and staff about environmentalist approaches.
- Avoiding all activities that negatively affect the natural environment.
- Within the scope of its activities, the welfare of the local community, employment quality, social equality, visitor satisfaction, local control, cultural richness, physical integrity, biodiversity, resource efficiency and environmental cleanliness.
- Sustainable use of resources, reduction of overconsumption and waste, preservation of diversity (maintaining and enhancing natural, cultural and social diversity), involving the local community in decision-making processes and supporting the local economy, ensuring co-operation between the tourism industry and the public, through staff training
 - Ensuring that the quality of tourism products is improved.
- To give more space to environmentally orientated, future-oriented measures.
- Sustainable environmental regulations that save water and energy, reduce solid wastes, implement recycling and reuse programmes
 - Prioritising and being sensitive about research and development on systems that develop economic solutions.
- Ensuring maximum benefit by planning the information, human and financial resources required for energy management.
- Evaluating the emergency situations that may arise in terms of energy risks, determining the measures to be taken and adapting them to the developments.
- Reporting the energy management system, sharing it with the relevant departments, improving and constantly updating it.
- In the future, it is among our plans to produce our own energy with solar energy panels. The use of renewable energy sources is among our plans and targets for the future.

OUR SUSTAINABILITY POLICY

- Collaborating with all our stakeholders on energy management, raising awareness and increasing the level of consciousness.
- Periodically calculating the carbon footprint and minimising the carbon footprint and greenhouse gases as much as possible with the principles and policy of hotel management sustainability of activities.
- Ensuring the balance of protection and utilisation in the use of natural resources.
- Reducing the use of natural resources by minimising the management of wastes and ensuring that the wastes generated are recycled to the maximum extent possible.
 - Ensuring sustainable waste management, i.e. transforming waste as an input to the economy.
- Reducing the amount of waste compared to the previous year.

- Separating our wastes according to their source, groups and hazard classes in the most effective way.
- Updating waste management plans with our environmental consultant and making notifications within legal periods.
- Providing the same service to all our guests in the highest quality without any discrimination.
- Protecting local resources and facilities and supporting their accessibility.
- Ensuring the protection of local culture and traditions; allowing discriminatory activities related to opinions, ethnicity, beliefs and vulnerable groups not to be given.

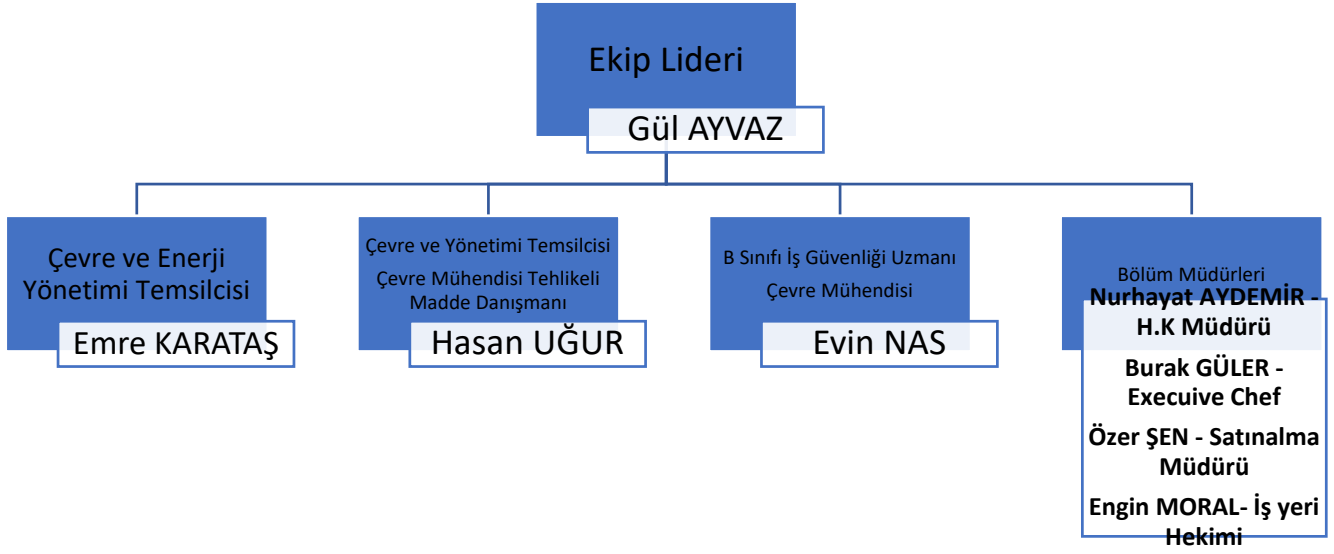
- We recognise that all our employees and guests contribute to regional development with their different cultures and that hospitality should be shown.

- Taking into account the local characteristics, needs and sensitivities of the local people in the decisions to be taken.
- Supporting the protection of historical and archaeological monuments.
- Working in cooperation and solidarity with local people in order not to spoil the natural texture and to protect historical and cultural assets.
- Supporting the promotion of the food, activities, culture and traditions of the region to which the facility belongs (religious, historical sites, natural richness, biodiversity, etc.).
- Making wage policies in the best way by keeping all employees equal,
- Giving importance to education and giving opportunities to students studying in vocational high schools and educational institutions such as Mesem in order to provide employees for the sector and as a social responsibility
- Our hotel is strictly against any form of commercial, sexual or other exploitation or harassment of children, adolescents, women, minorities and other vulnerable groups, as well as against any form of discrimination based on language, religion or race. The clear position of the organisation and the importance of the issue orientation Mtraining is clearly communicated to all our employees.
- Not allowing child labour in our facilities and expecting the same sensitivity from all our business partners.
- Providing training to all our employees on child abuse and related awareness.
- Informing the management immediately when there are suspicious actions related to children and taking necessary precautions.
- No gender discrimination among our employees. Supporting the participation of women in the labour force and implementing equal pay policy.
- Equal career opportunities for all our employees, no discrimination.
- Targeting a management approach that is open, equal opportunities, transparent, fair and open to employee participation.
- To encourage our employees to work with a sense of belonging, to encourage them to use their right to self-development and education
- Developing our service understanding according to the demands of our guests, sectoral innovations and technological innovations.
- Continuing our activities with innovative, creative and honest competition philosophy
- Following new trends and technologies. Encouraging the use of digital tools.
- Providing convenience to our employees, guests and suppliers by moving our activities to digital platforms to increase efficient working.
- Encouraging the use of automation, smart systems, control systems, data analysis and reporting tools.
- Ensuring sustainable growth by increasing our brand awareness and sales by focusing our sales marketing strategies on digital systems.
- Recognising that cycling is an environmentally friendly, economical transport alternative and lifestyle. Encouraging our employees to support cycling life to be realised.
- Our facility favours environmentally sustainable suppliers and products, including food, beverages, construction materials and consumables.
- Our facility favours the use of sustainable practices and materials.

- Our facility follows a procurement policy that increases the use of environmentally friendly chemicals and the use of environmentally friendly chemicals.
- Our "Zero Waste" certified facility aims to protect the environment, reduce pollution and minimise negative impacts.
- Training our employees on environment and increasing their sensitivity.
- Internalisation of environmental protection and reduction of solid wastes as a way of life and philosophy.
- Realisation of all our food production and presentation processes in line with legal regulations and international standards
- Production and presentation of all food products used in the facility in accordance with food safety principles and ensuring maximum satisfaction.

5. OUR SUSTAINABLE MANAGEMENT SYSTEM

Our Sustainable Management System Team



Practices within the Scope of Sustainable Management System

Compliance with legal requirements, "Quality, Environment, HSE, Food Safety, Sustainability, Environmental Sustainability Policy, Child Protection Policy, Protection of Nature and Cultural Heritage Policy, Human Rights and Business Ethics Policy, Procurement Policy, Social Sustainability Policy, Harassment & Abuse and Discrimination Prevention Procedure, Guest

Satisfaction Policy" and declaring it to its staff and all guests, providing the necessary resources for the execution of the system and fulfilling it 100% are the commitments of Retaj Royale Istanbul Hotel.

In addition, monitoring and implementing the legal regulations of the relevant ministries, local administrations and other institutions and organisations, protecting guest rights, protecting the environment and preventing pollution, ensuring the safety of property and life of guests and employees, protecting biodiversity, protecting wild animals, supporting local people, employing local people, buying local, protecting and supporting cultural heritage, providing equal opportunities for all employees.

is among its commitments.

In line with the "Quality, Environment, OHS, Food Safety, Customer Satisfaction, Sustainability Policy" that meets the guest requirements, "Quality, Environment, OHS, Food Safety, Customer Satisfaction, Sustainability Targets" are formed and monitored. The Retaj Royale Istanbul Hotel Management addresses the issues of safe food production, occupational health and safety, guest satisfaction, compliance with laws and regulations related to environmental management, meeting guest expectations and sustainability, as well as the importance of preventing harassment and abuse, providing equal opportunities, protecting resources, cultural interaction, good-respectful working environment in trainings and meetings.



Practices within the Scope of Sustainable Management System

Important topics and steps taken under the sustainability framework within our hotel as follows:

ACTIVITIES TO REDUCE CARBON + WATER INTENSITY

- ☒ Our annual energy action plans are being finalised.
- ☒ There is a programme that guest sheets and towels will be washed upon request in the rooms. Guests are informed about the subject.
- ☒ Our guests are informed about the sustainability policy we are implementing and are aimed to be a part of this process.
- ☒ The lights we use in all our areas are changed to LED.
- ☒ High efficiency shower heads are used in our relevant areas.
- ☒ Saving-double-press (3 and 6 litre) reservoir system is used in the rooms.
- ☒ Faucets equipped with flow-controlled aerators are used in our general areas.
- ☒ Saving aerators are used in taps.
- ☒ Outdoor plants are watered early in the morning or at the end of the day to prevent evaporation.

ACTIVITIES TO REDUCE GARBAGE WASTE

- ☒ Recycling Programme is implemented in our Guest Rooms and waste bins are arranged according to this system.
- ☒ Styrofoam containers etc. are not used in any relevant area (F&B areas-Kitchen etc.) in line with brand standards.
- ☒ In order to reduce paper waste, efforts are being made to use digital materials and touch points throughout the hotel through eRegistration, eFolio, eDispatch, eArchive and eMenu.
- ☒ A recycling-zero waste system is implemented throughout our hotel and all our staff are aware of the issue. Within the scope of the zero waste programme, waste bins are located in all relevant areas and these waste bins are coded with appropriate colours and labels.
- ☒ Informative trainings on Sustainability and Zero Waste issues for our employees are periodically provided by our Environmental Engineer.
- ☒ Efforts are made to reduce printing in our offices and care is taken to use double-sided and/or black and white printing.
- ☒ The use of stretch film/plastic packaging is reduced in all our relevant areas and (kitchen reusable containers) are used.

☒ Especially in offices and staff cafeteria, dispensers are used instead of bottled plastic water.

☒ In the staff cafeteria, reusable glass cups are used instead of cardboard-plastic cups for tea/coffee/water drinking.

ACTIVITIES TO REDUCE FOOD WASTE

☒ Personnel are always informed about Food Waste Minimisation and Sustainability in the Kitchen.

☒ Best Practices on Food Waste are always followed and appropriate actions are taken.

☒ Local practices are used to combat food waste.

☒ Food waste is collected separately to feed animals and donated to shelters.

☒ Food waste is separated for composting.

☒ Waste oils are delivered to the authorised company for recycling against a receipt

☒ We are exchanging ideas with different hotels on the subject.

☒ In kitchen areas, equipment that is not needed according to operational intensity is switched off to save energy.

☒ In order to minimise food waste, food production should be based on the number of guests. is shown.

☒ The food served is kept to a minimum to prevent food waste in the buffet areas.

☒ Especially salads and green leafy products are ordered as needed.

☒ As far as possible, non-risk foods are separated for re-consumption.

☒ Staff working in kitchen areas are trained on food waste minimisation.

RENEWABLE ELECTRICITY ACTIVITIES

☒ Renewable energy data are recorded

☒ LED bulb conversion is being carried out.

☒ Elevator replacement is planned to include saving equipment.

☒ Inventorised motors and pumps are used.

☒ Heat recovery air handling units are available.

☒ Work on the installation of solar panels has been completed.

ACTIVITIES FOR RESPONSIBLE RESOURCE UTILISATION

- ☑ Responsible sourcing is emphasised.
- ☑ Sustainable seafood is purchased.
- ☑ Care is taken to work with suppliers with a sustainability policy.

GREENHOUSE GAS AND CARBON FOOTPRINT REDUCTION ACTIVITIES

- ☑ In order to prevent wastage in food purchases, it takes precautions against the risk of spoilage, rotting and throwing away.
- ☑ Supports recycling and reuse by separating paper, glass and plastic wastes on site.
- ☑ Gives importance to garden landscaping and protects the green.
- ☑ Prefers natural cleaning products.
- ☑ All electronic products continue to be used until they break down.
- ☑ No unnecessary and unnecessary purchases are made.
- ☑ The students take care to switch off unused lights and are sensitive to energy management with the energy saver system in the rooms.
- ☑ Uses black out curtains in the rooms to keep the hot/cold air.
- ☑ Bulk purchases are made in purchases.
- ☑ There is a revolving door to prevent heat loss.
- ☑ Our activities to reduce paper consumption by increasing the QR system
- ☑ Display of all menus as QR



Sustainability Certification Works

All standards for Zero Waste Implementation, which are mandatory by the Ministry of Environment and Urbanisation, are fully implemented throughout our hotel, and the amount of waste is entered and monitored through the zero waste application and waste management application within the Integrated Environmental Information System (EÇBS).



T.C.
İSTANBUL VALİLİĞİ
Çevre ve Şehircilik İl Müdürlüğü



Belge No: TS/34/B2/9/26

Tarih: 05/05/2021

SIFIR ATIK BELGESİ (Temel Seviye)

Adı : ROTA OTELCİLİK TURİZM SANAYİ VE TİCARET ANONİM ŞİRKETİ
Adresi : İSTANBUL, 15 TEMMUZ MAHALLESİ, CAMİ YOLU CADDE, NO: 1-, BAĞCILAR, TÜRKİYE
Vergi No : 7351378238

12/07/2019 tarihli ve 30829 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak Sıfır Atık Belgesi'ni almaya hak kazanmıştır.

Belge Son Geçerlilik Tarihi: 05/05/2026

e-İmzalıdır

Hacı Mehmet
GÜNER

Çevre ve Şehircilik İl
Müdürü

Bu belge, güvenli elektronik imza ile imzalanmıştır.

Safe Tourism Certificate

Turkey's Safe Tourism Certificate provides citizens and foreign visitors with a set of recommended measures to be taken in a wide range of areas, from transport to accommodation, from facility staff to travellers' own health status defines. Our hotel has fulfilled all of these criteria and received this certificatehas been entitled to receive.



T.C. KÜLTÜR VE TURİZM BAKANLIĞI

TGA
TÜRKİYE TURİZM PROMOSYON VE GELİŞTİRME AJANSI

CONTROLUNION

GÜVENLİ TURİZM SERTİFİKASI

Türkiye Turizm Tanıtım ve Geliştirme Ajansı tarafından önerilen bu sertifika, Control Union Gözetim ve Belgelendirme Ltd. Sti. tarafından düzenlenmiştir.

Control Union Gözetim ve Belgelendirme Ltd. Sti. TÜRKAK tarafından akredite edilmiş olup akreditasyon kapsamları www.turkak.org.tr adresinde yayınlanmaktadır.

RETAJ ROYAL İSTANBUL

Güvenli Turizm Sertifikasyon Programı çerçevesinde yayımlanan "Konaklama Tesisleri için Hijyen Uygulamaları Değerlendirme Kriterleri" kapsamında istenen koşulları yerine getirdiği için "Güvenli Turizm Sertifikası" almaya hak kazanmıştır.

Sertifika Numarası	CNU-0001634
İlk Sertifikalandırma Tarihi	21 / 08 / 2020
Düzenleme Tarihi	08 / 02 / 2023
Geçerlilik Tarihi	08 / 06 / 2023

Kuruluş Türü
Konaklama İşletmesi

RETAJ ROYAL İSTANBUL HOTEL
We welcome the world

Tuğçe TAPAN YÜNLÜ
Sistem ve Turizm Sertifikasyon Müdürü





REPUBLIC OF TÜRKİYE
MINISTRY OF CULTURE AND TOURISM

TGA
TÜRKİYE TURİZM PROMOSYON VE GELİŞTİRME AJANSI

CONTROLUNION

SAFE TOURISM CERTIFICATE

This certification recommended by Türkiye Tourism Promotion and Development Agency is issued by Control Union Gözetim ve Belgelendirme Ltd. Sti.

Control Union Gözetim ve Belgelendirme Ltd. Sti., is accredited by TURKAK and its accreditation coverage is published at www.turkak.org.tr

RETAJ ROYAL İSTANBUL

has met the requirements of the "Assessment Criteria for Hygiene Practices for Accommodation Facilities" published within the framework of the "Safe Tourism Certification Program" and has become entitled to receive "Safe Tourism Certificate".

Certificate Number	CNU-0001634
Date of First Certification	21 / 08 / 2020
Issued On	08 / 02 / 2023
Date of Expiry	08 / 06 / 2023

Facility Type
Accommodation Facility

RETAJ ROYAL İSTANBUL HOTEL
We welcome the world

Tuğçe TAPAN YÜNLÜ
System and Tourism Certification Manager



Zero Waste Application

All standards for Zero Waste Implementation, which are mandatory by the Ministry of Environment and Urbanisation, are fully implemented throughout our hotel, and the amount of waste is entered and monitored through the zero waste application and waste management application within the Integrated Environmental Information System (IEIS).

Çevre Kimlik No	289566152	E-Posta	E-Posta yok.	Ekle +
Vergi Dairesi	GÜNEŞLİ	Keşif Adresi	Keşif adresi yok.	Ekle +
Vergi No	7351378238	Adres	İSTANBUL,15 TEMMUZ MAHALLESİ, CAMİ YOLU CADDE, NO: 1-, BAĞCILAR,TÜRKİYE (UAVT Kodu:2434344483) (Varsayılan)	Ekle +
SGK İşyeri Sicil No	Yok	Faaliyet Kodu	55.10.02 - Otel vb. konaklama yerlerinin faaliyetleri (günlük temizlik ve yatak yapma hizmeti sağlanan yerlerin faaliyetleri) (kendi müşterilerine restoran hizmeti vermeyenler ile devre mülkler hariç)	Ekle +
MERSİS No	Yok			
ESBİS No	Yok			
Durumu	Aktif			
Onay Durumu	Onaylı			

Bağlı Olduğu Firma Bilgileri

Çevre Kimlik No	278815540
Unvan	ROTA OTELCİLİK TURİZM SANAYİ VE TİCARET ANONİM ŞİRKETİ
Vergi Dairesi	GÜNEŞLİ
Vergi No	7351378238
Hesap Tipi	Tüzel Kişi(Firma)
SGK No	Yok
Hesap Durumu	Aktif
Onay Durumu	Onaylı

[Tesis Adres Bilgilerini UAVT Koduna Göre Güncelle](#)[Adres Değişiklik Başvurusu](#)[Unvan Değişiklik Başvurusu](#)[Tesis Devir Başvurusu](#)[Faaliyete Son Verme Başvurusu](#)



T.C.
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Belge Son Geçerlilik Tarihi: 05/05/2026

e-İmzalıdır
Hacı Mehmet
GÜNER
Çevre ve Şehircilik İl
Müdürü

Bu belge, güvenli elektronik imza ile imzalanmıştır.

6. SOCIAL RESPONSIBILITY PROJECTS AND ENVIRONMENTAL ACTIVITIES

Participation in Social Responsibility Projects



Participation in Social Responsibility Projects

Participation in Social Responsibility Projects Support for Animal Shelters

We share our waste food with our animal friends.



We offer our guests local souvenirs and flavours.

Our hotel offers distinguished examples of traditional Turkish cuisine, and while menu planning, traditional flavours of our culture are included in our menus.

is found. These products are presented to both our foreign guests and our local people and contribute to the promotion of our culture.



Environmental Activities





Incentives for Public Transport and Bicycle Use

We support bicycle transport to promote healthy living and reduce environmental pollution. We offer indoor/secure car parking support to our employees.



7. ENERGY MANAGEMENT

ENERGY MANAGEMENT

- One of the most important steps in sustainability is to ensure energy efficiency.
- In our facility, firstly, the values related to energy use are monitored daily and problems are intervened daily. The departments where excessive consumption is realised are determined and possible saving areas are identified.
- Low consumption equipment and systems are preferred. Long-term improvement is achieved by using automation management and monitoring resources.
- Energy savings are constantly analysed through maintenance, surveillance and monitoring.

ELECTRICITY AND NATURAL GAS CONSUMPTION

- We aim to ensure that all electronic products we purchase are energy efficient and that all our employees receive training on energy saving.
- The following activities related to energy saving are carried out in our hotel and their continuity is ensured.
- All rooms are equipped with systems that deactivate the heating/cooling devices in case the windows are opened.
- In order to save energy in all rooms and general areas of our hotel and to reduce the amount of hazardous waste, incandescent bulbs are replaced with energy-saving lighting or LED lighting.
- Hotel-wide building environmental lighting, heating and cooling systems are controlled by automation.
- Many areas within the facility are designed to reduce energy consumption by utilising daylight.
- Electronic key cards are used in our rooms.
- All electrical devices are maintained and cleaned at certain intervals to minimise possible energy losses.
- Where possible, photocell self-opening-closing doors are used and energy consumption with heating / cooling loss is reduced.
- Energy consumption is minimised by using air curtains on suitable doors and by reducing energy consumption through heating/cooling losses.
- The placement of heating and cooling devices is planned in a way that does not reduce energy efficiency.
- We reduce the electricity consumption due to washing / drying / transfer by changing the linen materials in the rooms of our guests who do not request it every other day.
- We use frequency controlled pumps.
- Laundry working hours are set within the programme.

ENERGY MANAGEMENT

Efforts to reduce consumption;

Spatial monitoring of electricity consumption has started to be carried out more effectively. The conversion of compact and fluorescent lighting to LED lighting continued. Meters were installed in natural gas consumption areas and areal monitoring was provided more effectively.

OUR TARGETS

Continuing energy efficiency-enhancing practices in our hotel

Continue to purchase devices with reduced environmental impact and high energy efficiency

Continuing the trainings on saving measures to reduce energy consumption rates every year

Continuing to develop projects to reduce energy consumption

Switching from high-consumption engines to frequency convector pumps and air conditioning plants
Ensuring the conversion of all fluorescent, plc and compact lighting used in the hotel to LED lighting It is aimed to eliminate the use of CFC & HFC gases in accordance with the Paris climate agreement by 2030.

9. ENERGY MANAGEMENT

WATER CONSUMPTION

We use water-saving equipment to reduce general water consumption without compromising on health, hygiene and guest satisfaction;

We inform our guests and train our employees on this subject.

In our hotel, the following water saving activities are carried out and their continuity is ensured:

We prevent unnecessary water use by using photocell or timed faucets, showers and urinals, as well as special low-flow faucets and shower heads.

We reduce the use of flush water through low volume cisterns.

We train our staff to recognise and prevent water leaks from room toilets and ask our guests to report these leaks to us.

we are waiting for you.

We irrigate our garden in harmony with nature with drip and sprinkler systems. In addition, water consumption is minimised with automation in the irrigation system. Towel and linen changes in the rooms

are carried out in line with guest requests and guests are informed about this issue. If there is no guest request, towels and sheets are changed every two days.

Efforts to minimise water consumption;

The importance of water resources was emphasised in staff trainings and informative signs were hung in staff areas.

OUR TARGETS

Continuation of training activities to raise awareness of our staff in order to reduce water consumption rate

Prevention of water leakages by infrastructure revision at the points where needed

10. WASTE MANAGEMENT

RECYCLABLE WASTE

Waste management is a form of management that includes processes such as reducing waste at its source, separating it according to its characteristics, collecting, storing, recycling, transporting, disposing and controlling it after disposal. In our Waste Management System that we implement as our hotel, our primary goal is to reduce the amount of waste, to dispose of our wastes with the least damage to the environment by managing our wastes well and to regain the recyclable ones.

Our personnel are provided with information training on the importance of waste separation and waste separation

are monitored by the relevant departments.

We provide our guests with sorting boxes in public areas and guest rooms to enable them to sort their waste. We inform our guests about the Waste Management System we implement in our hotels and encourage them to reduce the amount of waste and separate the waste generated.

All recyclable packaging waste and organic waste collected are delivered to licensed companies, thus contributing to recycling.

We prioritise the procurement of large packaged products wherever possible in purchases.

We try to prevent the formation of excess packaging waste.

We try to reduce packaging waste by purchasing large packaged boxes and buckets instead of disposable breakfast products.

We store our vegetable waste oil and hazardous wastes as stipulated by law and send them to disposal/recycling with licensed companies.

Refillable soap dispensers are used in the general areas of our facility.

Concentrated product is selected for the chemicals used in room cleaning and dosing system is used.

In this way, we get more effective results in less doses and protect the environment with minimum waste.

In order to reduce our paper consumption, we make our correspondence and announcements via e-mail as much as possible. Updates made on documents can be announced over our quality network through the document software we use. Documents that need to be recorded according to our management systems and legal standards are created electronically and stored on the computer, if possible.



10. WASTE MANAGEMENT

HAZARDOUS WASTE

In order to dispose of the hazardous wastes generated in our hotel without harming the environment, we collect the hazardous wastes generated in our departments in our hazardous waste rooms under appropriate conditions, label them and deliver them to licensed companies for disposal or evaluation in accordance with the law. In this regard, we provide training to our personnel and keep warning and informative posters in the personnel areas.

Dangerous chemical / hazardous waste spillage we realise

During the drills, we inform our personnel on how to store hazardous wastes.



BEYAZ PEYNİR

WHITE CHEESE



ZEYTİN

OLIVE



YEŞİL ZEYTİN

GREEN OLIVE



KAŞAR PEYNİRİ
CHEDDAR CHEESE